

Dear Customer

**Mercedes-Benz Commercial Vehicles – East Rand, Cargo Commercial Vehicles Germiston, Mercurius Motors CV Polokwane and Maemo Motors CV Rustenburg: - Lockdown position**

Our abovementioned commercial vehicle dealerships are all acutely aware of the impact and concomitant risks associated with the coronavirus pandemic. As responsible corporate citizens, we are taking all reasonable steps to reduce the need for travel, implementing strict hygiene protocols as well as encouraging social distancing. Our dealerships will be closed during the national lockdown.

We would hereby like to assure our customers who provide essential services; and are thus exempt from the lockdown, that we will be available to assist you in the event of a breakdown or critical service due.

In both of these instances we would request that you make use of the DT&B and MB Vans Customer Response Centre (CRC) on 0800 133 355 to book these required services. We will have emergency stand-by technicians on hand to promptly assist you.

In the event of you requiring an emergency parts supply, you may contact the respective dealerships 24/7 on the below mentioned emergency mobile numbers:

**MBCV-East Rand**

Emergency parts 083 600 9882

**Cargo Commercial Vehicles Germiston**

Emergency parts 082 227 0959

**Mercurius Polokwane CV**

Emergency parts 076 103 7897

**Maemo Motors CV Rustenburg**

Emergency parts 084 966 2262

We remain committed to assist our customers providing these essential services during these trying times.

Please stay safe and heed our President's call as far as possible as we work together to beat Covid-19.

Regards

Paul Jooste